

Frequently Asked Questions!

Scheduling

- **How and where do I make my child's schedule?**
 - You must create your schedule manually in the Eleyo system. You may schedule as far out in advance as you'd like. Schedules need to be completed 7 days prior to needing care. Same-week schedule changes may result in additional charges. Cool Cubs students should only schedule in the Cool Cubs section. Cool Kids students should schedule in AM and/or PM based on your family's needs.
- **Help! I can't schedule my child for later this week!**
 - You can only make changes to your schedule within a 7 day window. If you are unable to make changes in Eleyo it is likely that you are past the 7 day window. Please email with any schedule changes needed within 7 days.
- **Can I add a day to my child's schedule this week?**
 - Days can be added within the 7 day window if numbers allow for an additional \$25. Please email coolkids@esko.k12.mn.us to ask if this is possible.