

Frequently Asked Questions!

Billing

- **How and when will I receive my bill?**
 - Our billing specialist will send invoices bi-weekly through our Eleyo software system. You will receive this invoice in your email.
- **How can I pay my bill?**
 - You can set up an auto payment in Eleyo, so your bill will be paid automatically 2 days after the invoice. You are welcome to mail a check, or drop off to Community Ed during office hours only. Please do not give staff members a check for payment.
- **Am I billed for days my child does not attend?**
 - Accounts are billed based on program dates, not attendance. You will be billed as of the first day the program is open to your student, not the first day your student attends. You will be billed the flat weekly rate each week, even if your child attends 0 days. Removing your child from the schedule will not reduce your bill.